

CANCELLATION POLICY:

RESERVATIONS:

To be confirmed within 14 days of booking with deposit as agreed but not less than one night's accommodation per unit reserved. Accommodation will be cancelled with no notice given if confirmation and deposit is not received within the required time frame.

DEPOSIT PAYMENT:

- CREDIT CARDS ACCEPTED: Mastercard and Visa only.
- BY PRIOR ARRANGEMENT: Cheques and Direct Deposits
- ALWAYS ACCEPTED: Money Orders and Cash

BALANCE OF RESERVATION ON ARRIVAL

- Cash or Debit Card (Eftpos)
- CREDIT CARDS: Visa or Mastercard only
- Cheques will not be accepted due to banking restrictions.

CANCELLATION POLICY:

- A full or part refund will be considered on merit. See REFUND POLICY.
- A cancellation fee of \$25-00 ALWAYS applies.
- If approved part refunds will be 75% of deposit unless deposit was a non refundable deposit at time of booking and or was less than \$100-00. Part refunds will only be considered up to seven (7) days prior to arrival date.
- There WILL NOT be any refund given if there is less that seven (7) days notice of cancellation.

REFUND POLICY

We do not automatically give refunds if:

- You simply change your mind
- Your circumstances change, or
- You choose the wrong accommodation

CHECK IN: 2 PM - 6PM After Hours check in by prior arrangement

CHECK OUT: By 10 AM on day of departure.

CANCELLATION POLICY: SPECIAL EVENTS

RESERVATIONS:

To be confirmed at time of booking i.e. there will not be any change of commencement or departure dates agreed to. Full payment for accommodation to be paid at time of booking. Key Deposit of \$10 to be paid upon arrival.

PAYMENT FOR ACCOMMODATION:

Accommodation may be paid by:

- Credit Cards : Visa or Mastercard Only
- Money Order or Cash

CANCELLATION:

Once your booking and payment has been made there will not be any refund if you elect to cancel or change the accommodation booking in any way, and that includes transferring the accommodation to another party.

CHECK IN:

2PM – 6PM After hours check in by prior arrangement.

CHECK OUT:

By 10am of day of departure.